

The Multimedia Communication Solution For The Global Community

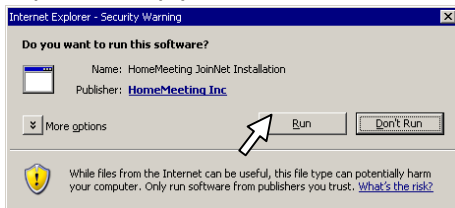


To install JoinNet:

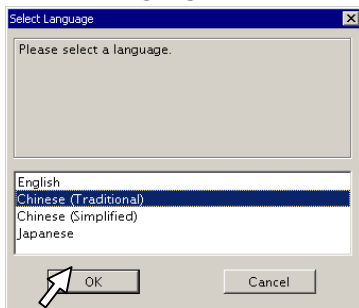
1. Click [here](#) to visit the official website and select JoinNet download version.
2. Click **Run** to open the installation package.



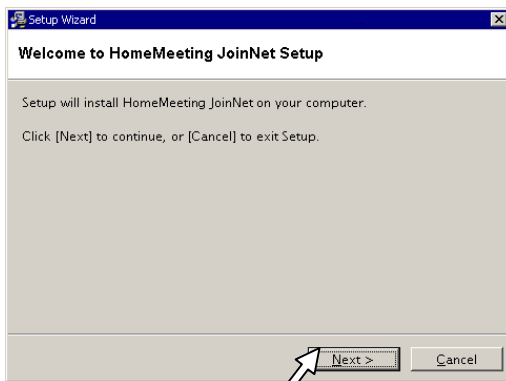
(If you see the security warning from the Internet Explorer, simply click **Run** to start installation.)



3. Select a language and click **OK**.



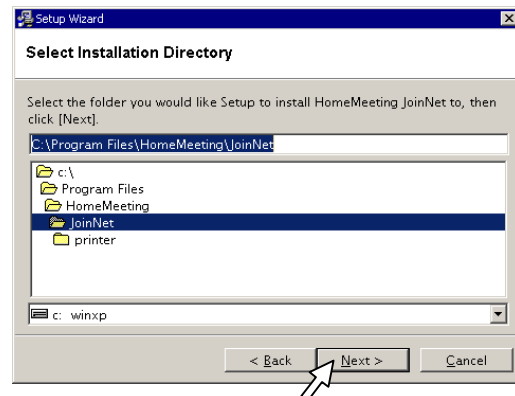
4. Click **Next** to start JoinNet installation.



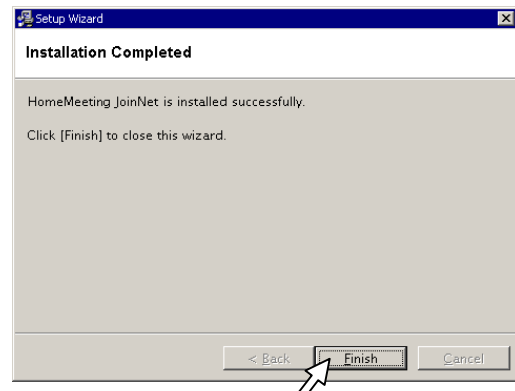
5. Click **Yes** to the End-User License Agreement.



6. Click **Next** to use the default installation directory.



7. Click **Finish** to complete the JoinNet installation.

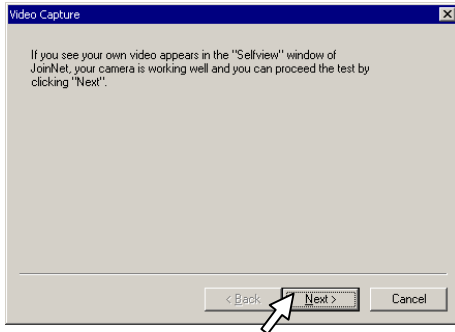


After a successful JoinNet installation, it is strongly recommended that you run the *Test Wizard* to test your audio/video device and the network connection as well.

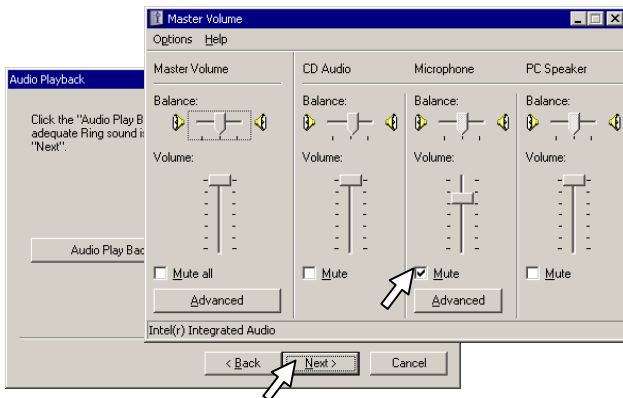


To run Test Wizard:

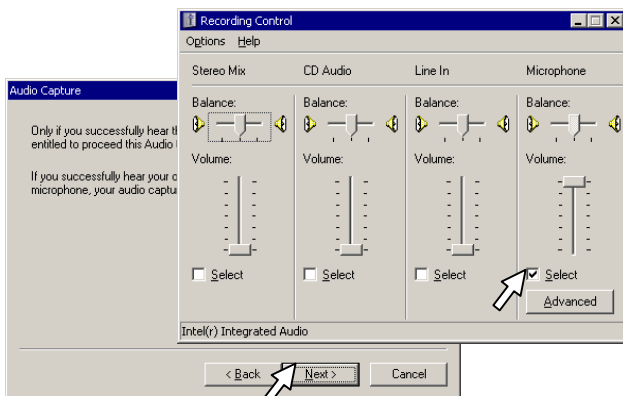
1. Please click [here](#) to start *Test Wizard*. JoinNet will be launched automatically.
2. If you are using a PC cam, you should see a video at the self-view window of JoinNet. Click **Next**.



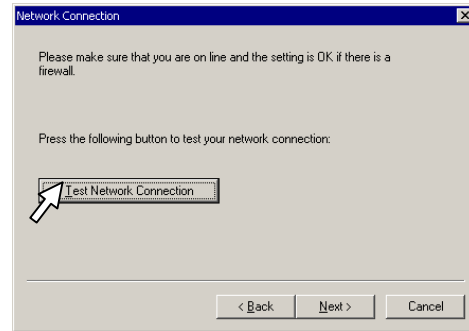
3. Make sure you deselect "Mute all" from the *Master Volume* and select "Mute" microphone. Adjust volume to proper level. Click **Next**.



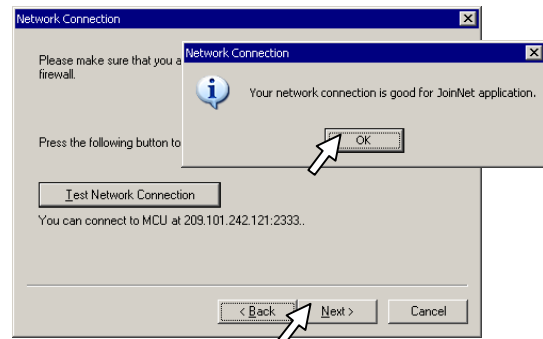
4. Select Microphone from the *Recording Control*. Click **Next**. (If a high-pitched squealing noise occurs, ignore it and continue the next step quickly.)



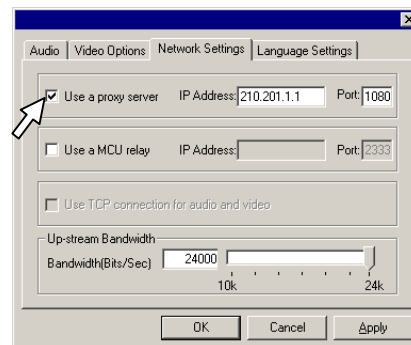
5. Click **Test Network Connection**. New version of JoinNet will detect and use the IE proxy settings.



6. If network connection is good, click **OK** and then **Next** to continue.



If the connection fails, you better check whether there is firewall running at your PC, or consult with IT professional to configure the firewall settings that enable HTTPS (or port 443). Or you can click **Yes** and type in the correct proxy settings manually.



7. Click **Finish** and then **OK** to exit JoinNet.

Now your JoinNet should work properly and you are ready to join an online meeting or playback a shared recording file.